

THE ARENA

The Arena will be the main viewing area for the show and will include the two wheelchair viewing platforms. It is step free from Gate A but has a slightly sloped surface. There are paths that will take you to/from the blue badge holders parking area at the Mansion Lane and the Lakeside Car Park to Gate A. Once you enter Gate A there are around 150 metres of grass to cross as you enter the concert arena. There will be toilets, food stalls and an information area within the Arena, as well as disabled toilets and the two wheelchair viewing platforms. There will additionally be an HDU Changing Places facility at each platform. (Please note that the hoist must only be operated by experienced individuals).

Tickets for the wheelchair platforms must be purchased in advance.

Please note that customers who wish to enter via Gate A but who would like to view the show from Hill 60 will need to travel up either a hill or a set of stairs at the rear of The Arena.

HILL 60

Hill 60 is immediately through Gate B and has an elevated view of the stage and The Arena. It is a sloped grass covered hill, becoming steep towards the front. There are steps and a handrailed route on the hill which will allow movement between Hill 60 and The Arena. There will be toilets (including disabled) food stalls and a bar on Hill 60. The steps will be downwards only until the end of the show. Access back to the top of the hill is via a slope at the stage end of the hill.

Hill 60 will also have a marked-out area for people with disabilities who will not be using the wheelchair users' platform but who would benefit from access to a space away from crowds. Tickets for this are sold in advance. Ticket holders for this area may bring camping style folding chairs. Please note that these chairs can only be used in this area and will be confiscated if they are used anywhere else on site.

SITE TERRAIN

Please note that as Roundhay Park is a green field space, which means the majority of surfaces will be grass. There are pathways that run throughout the park but there will be the need to cross grassed surfaces which may also have some uneven areas.

The event management team will do all they can to prevent the grass surfaces becoming muddy but in the case of inclement weather please be prepared for this. There will be stewards throughout the event site who will be able assist with any customers who require help.

ENTRANCES

There will be two entrance areas for the event site.
These are Gate A Lakeside and Gate B Hill 60.

Gate A Lakeside – Gate A Lakeside is the main entrance point for The Arena. This entry point is accessible to all customers and is free of steps. Gate A is also the entry point for the two Wheelchair

Users Platforms. The route up to Hill 60 will be via either a hill or a set of stairs, so any customers who wish to view the show from Hill 60 and have difficulty with stairs should enter via Gate B Hill 60.

Gate B Hill 60 – This entrance brings you on to Hill 60 which has an elevated view over the stage and The Arena. There will be a dedicated disabled viewing area on Hill 60 for any disabled customers who would benefit to be away from large crowds. The route down to The Arena will be via a set of stairs or a hill, so any customers who wish to view the show from The Arena and have difficulty with stairs will need to enter via Gate A Lakeside.

GATE A - LAKESIDE FOR THE ARENA

ENTRY

Please look for the GREEN lanes in the signage above the entrances to have your entry validated. From this point there is a journey to both wheelchair viewing platforms. Both require crossing a grassed area of approximately 150m and then further journeys along pathway. Platform A (with a side view to the stage) is around 80m of path and Platform B (with a front-on view of the stage) is approximately 150m.

Please check back closer to the time of the show for an event site map which will highlight all areas of the site including entry points, as well as the location of food stalls, the accessibility platform and accessibility toilets.

GATE B HILL 60

ENTRY

Please look for the GREEN lanes in the signage above the entrances to have your entry validated. The disabled viewing area on Hill 60 will be approximately 50m from Gate B. Please note that all surfaces on Hill 60 will be grass.

Please check back closer to the time of the show for an event site map which will highlight all areas of the site including entry points, as well as the location of food stalls, the accessibility area and accessibility toilets.

PARKING

There will be three dedicated parking areas for blue badge holders. These will be at Mansion Lane, Lakeside Car Park and the Brown Car Park.

Manion Lane and Lakeside Car Park – these two car parks are the closest to Gate A Lakeside. It will be a slight downhill journey to Gate A from Mansion Lane and a slight uphill journey from Lakeside Car Park. Please note that the journey on the path is approximately 700 metres and there are some up and downhill sections but the path is wheelchair users friendly.

Brown Car Park – this will be the closest car park to Gate B which is a short journey across the grass.

If you are going to Gate A then there is some grass before you reach the path system which will then take you all the way to Gate A.

BRITISH SIGN LANGUAGE

There will be a British Sign Language interpreter available on request for the show on Saturday 17th August. If you would like to use this service, please book via edsheeran.alttickets.com. All price type options will allow you to register.

ACCESS TICKET OPTIONS

The following ticket options are available for accessibility customers:

1. Side of stage wheelchair only platform (A)
2. Cricket pitch wheelchair only platform (B)
3. Hill 60 Disabled Viewing Area (no access to a wheelchair platform)
4. Disability (no access to a wheelchair platform or the viewing area)
5. Additional General Admission (for all other members of your party)

Each accessibility ticket ordered includes 1 complimentary personal assistant (1 ticket allows 2 people entry). Anyone in your party who doesn't need an accessibility ticket please purchase the additional tickets by using the Additional General Admission option. Once your order has been processed please send your eligibility through for approval including your reference number in all communications.

No dogs are permitted access with the exception of assistive dogs.

CONTACT

For any enquiries please contact access@alttickets.com